

International Supplier Surcharges

Air Express and Air Classic (Charge by volumetric weight) - Current (as of 30th April 2024)

(Volumetric weight is rounded up to nearest 0.5 Kg unless otherwise stated)

Destination	Air Express		Air Classic	
	Surcharge	Billed Weight	Surcharge	Billed Weight
Albania	£0.28	Per Kg	£1.05	Per Kg
Algeria	£0.28	Per Kg	£1.05	Per Kg
Andorra	£0.28	Per Kg	£1.05	Per Kg
Anguilla	£0.38	Per Kg	£1.05	Per Kg
Antigua	£0.28	Per Kg	£1.05	Per Kg
Argentina	£0.38	Per Kg	£1.05	Per Kg
Australia	£4.85	Per Kg	£3.95	Per Kg
Austria	£0.28	Per Kg	£0.28	Per Kg
Azerbaijan	£1.05	Per Kg	£1.05	Per Kg
Bahamas	£0.38	Per Kg	£1.05	Per Kg
Bahrain	£0.70	Per Kg	£0.70	Per Kg
Barbados	£0.38	Per Kg	£1.05	Per Kg
Belarus	£0.28	Per Kg	£1.05	Per Kg
Belgium	£0.28	Per Kg	£0.28	Per Kg
Belize	£0.38	Per Kg	£1.05	Per Kg
Bermuda	£0.38	Per Kg	£1.05	Per Kg
Bolivia	£0.38	Per Kg	£1.05	Per Kg
Bosnia	£0.28	Per Kg	£1.05	Per Kg
Brazil	£0.38	Per Kg	£1.05	Per Kg
British Virgin Islands	£0.28	Per Kg	£1.05	Per Kg
Brunei	£0.28	Per Kg	£1.05	Per Kg
Bulgaria	£0.28	Per Kg	£0.28	Per Kg
Cambodia	£0.28	Per Kg	£1.05	Per Kg
Canada	£0.38	Per Kg	£1.70	Per Kg
Canary Islands	£0.28	Per Kg	£1.05	Per Kg
Cayman Islands	£0.38	Per Kg	£1.05	Per Kg
Chile	£1.05	Per Kg	£1.05	Per Kg
China	£1.05	Per Kg	£0.31	Per Kg
Colombia	£0.38	Per Kg	£1.05	Per Kg
Cook Islands	£1.05	Per Kg	£1.05	Per Kg
Croatia	£0.28	Per Kg	£0.28	Per Kg
Cyprus	£1.55	Per Kg	£1.55	Per Kg
Czech Republic	£0.28	Per Kg	£0.28	Per Kg
Denmark	£0.28	Per Kg	£0.28	Per Kg
Dominica	£0.38	Per Kg	£1.05	Per Kg
Dominican Republic	£0.38	Per Kg	£1.05	Per Kg
Egypt	£0.95	Per Kg	£0.95	Per Kg

*Volumetric weight is rounded up to nearest gram for this lane

Destination	Air Express		Air Classic	
	Surcharge	Billed Weight	Surcharge	Billed Weight
Estonia	£0.28	Per Kg	£0.28	Per Kg
Faroe Islands	£0.28	Per Kg	£1.05	Per Kg
Fiji	£0.28	Per Kg	£1.05	Per Kg
Finland	£0.28	Per Kg	£0.28	Per Kg
France	£0.31	Per Kg	£0.31	Per Kg
French Guiana	£0.28	Per Kg	£1.05	Per Kg
French Polynesia	£1.05	Per Kg	£1.05	Per Kg
Germany	£0.31	Per Kg	£0.31	Per Kg
Ghana	£0.28	Per Kg	£0.55	Per Kg
Gibraltar	£0.28	Per Kg	£1.05	Per Kg
Greece	£0.31	Per Kg	£1.05	Per Kg
Greenland	£0.28	Per Kg	£1.05	Per Kg
Grenada	£0.38	Per Kg	£1.05	Per Kg
Guadeloupe	£0.38	Per Kg	£1.05	Per Kg
Guam	£0.38	Per Kg	£1.05	Per Kg
Hong Kong	£1.10	Per Kg	-	-
Hungary	£0.28	Per Kg	£0.28	Per Kg
Iceland	£0.28	Per Kg	£0.28	Per Kg
India	£0.45	Per Kg	£0.45	Per Kg
Indonesia	£1.40	Per Kg	£1.05	Per Kg
Iraq	£0.28	Per Kg	£1.05	Per Kg
Israel	£7.05	Per Kg	£7.05	Per Kg
Italy	£0.28	Per Kg	£1.05	Per Kg
Jamaica	£0.38	Per Kg	£1.05	Per Kg
Japan	£0.31	Per Kg	£3.60	Per Kg
Jordan	£0.55	Per Kg	£0.55	Per Kg
Kazakhstan	£0.55	Per Kg	£0.55	Per Kg
Kenya	£1.05	Per Kg	£1.05	Per Kg
Kuwait	£0.70	Per Kg	£0.70	Per Kg
Latvia	£0.28	Per Kg	£0.28	Per Kg
Lebanon	£0.70	Per Kg	£0.70	Per Kg
Libya	£3.55	Per Kg	£3.55	Per Kg
Liechtenstein	£0.28	Per Kg	£1.05	Per Kg
Lithuania	£0.28	Per Kg	£0.28	Per Kg
Luxembourg	£0.31	Per Kg	£0.31	Per Kg
Macau	£1.05	Per Kg	£1.05	Per Kg
Macedonia	£0.28	Per Kg	£1.05	Per Kg

International Supplier Surcharges

Air Express and Air Classic Continued (Charge by volumetric weight) – Current (as of 30th April 2024)

(Volumetric weight is rounded up to nearest 0.5 Kg unless otherwise stated)

Destination	Air Express		Air Classic	
	Surcharge	Billed Weight	Surcharge	Billed Weight
Malaysia	£1.40	Per Kg	£1.05	Per Kg
Maldives	£0.28	Per Kg	£1.05	Per Kg
Malta	£0.70	Per Kg	£0.70	Per Kg
Martinique	£0.38	Per Kg	£1.05	Per Kg
Mexico	£0.38	Per Kg	£1.05	Per Kg
Moldova	£1.05	Per Kg	£1.05	Per Kg
Monaco	£0.28	Per Kg	£1.05	Per Kg
Montenegro	£0.28	Per Kg	£1.05	Per Kg
Morocco	£0.28	Per Kg	£1.55	Per Kg
Netherlands	£0.28	Per Kg	£0.28	Per Kg
New Caledonia	£0.28	Per Kg	£1.05	Per Kg
New Zealand	£5.60	Per Kg	£5.60	Per Kg
Nigeria	£0.80	Per Kg	£0.80	Per Kg
Norway	£0.28	Per Kg	£1.05	Per Kg
Oman	£0.70	Per Kg	£0.70	Per Kg
Papua New Guinea	£1.05	Per Kg	£1.05	Per Kg
Peru	£0.38	Per Kg	£1.05	Per Kg
Philippines	£0.75	Per Kg	£0.75	Per Kg
Poland	£0.28	Per Kg	£0.28	Per Kg
Portugal	£0.28	Per Kg	£0.28	Per Kg
Puerto Rico	£1.05	Per Kg	£1.05	Per Kg
Qatar	£0.70	Per Kg	£0.70	Per Kg
Reunion Island	£0.28	Per Kg	£1.05	Per Kg
Romania	£0.28	Per Kg	£0.28	Per Kg
Russia	£1.55	Per Kg	£1.55	Per Kg
Saudi Arabia	£1.90	Per Kg	£1.90	Per Kg
Serbia	£0.28	Per Kg	£1.05	Per Kg
Seychelles	£0.28	Per Kg	£1.05	Per Kg

Destination	Air Express		Air Classic	
	Surcharge	Billed Weight	Surcharge	Billed Weight
Singapore	£2.45	Per Kg	£0.75	Per Kg
Slovakia	£0.28	Per Kg	£0.28	Per Kg
Slovenia	£0.28	Per Kg	£0.28	Per Kg
South Africa	£1.45	Per Kg	£1.55	Per Kg
South Korea	£1.45	Per Kg	£1.25	Per Kg
Spain	£0.28	Per Kg	£0.28	Per Kg
St Kitts & Nevis	£1.05	Per Kg	£1.05	Per Kg
St Lucia	£1.05	Per Kg	£1.05	Per Kg
St Vincent	£1.05	Per Kg	£1.05	Per Kg
Swaziland	£1.05	Per Kg	£1.05	Per Kg
Sweden	£0.28	Per Kg	£0.28	Per Kg
Switzerland	£0.45	Per Kg	£0.45	Per Kg
Tahiti	£1.05	Per Kg	£1.05	Per Kg
Taiwan	£1.20	Per Kg	£0.75	Per Kg
Thailand	£0.75	Per Kg	£0.75	Per Kg
Trinidad	£0.28	Per Kg	£1.05	Per Kg
Tunisia	£0.28	Per Kg	£1.05	Per Kg
Turkey	£0.80	Per Kg	£0.80	Per Kg
Turks & Caicos	£0.28	Per Kg	£1.05	Per Kg
UAE	£1.15	Per Kg	£1.15	Per Kg
Ukraine	£0.55	Per Kg	£0.55	Per Kg
Uruguay	£0.38	Per Kg	£1.05	Per Kg
USA	£0.49	Per Kg	£3.55	Per Kg
Vietnam	£1.05	Per Kg	£1.05	Per Kg
Zambia	£0.28	Per Kg	£1.05	Per Kg
Zimbabwe	£0.28	Per Kg	£1.05	Per Kg
All Other Lanes	£1.05	Per Kg	£1.05	Per Kg

*Volumetric weight is rounded up to nearest gram for this lane

International Supplier Surcharges

International Mail & DPD Direct Lite (Charge by actual weight) - Current (as of 30th April 2024)
 (Actual weight is rounded up to nearest gram)

Destination	Surcharge	Billed Weight	Surcharge Per KG	Billed Weight
American Samoa	£0.63	Per Item	-	-
Antigua & Barbuda	£0.63	Per Item	-	-
Australia	-	-	-	-
Bhutan	£0.68	Per Item	-	-
Brazil	-	-	-	-
Brunei	£0.63	Per Item	-	-
Cambodia	-	-	-	-
Canada	-	-	-	-
Cayman Islands	£0.63	Per Item	-	-
China	-	-	-	-
Comoros	£0.63	Per Item	-	-
Cook Islands	£0.63	Per Item	-	-
Cyprus	-	-	-	-
Denmark	-	-	-	-
Dominica	£0.63	Per Item	-	-
Eritrea	£0.63	Per Item	-	-
Fiji	£0.63	Per Item	-	-
French Polynesia	£0.63	Per Item	-	-
Gibraltar	-	-	-	-
Guam	£0.63	Per Item	-	-
Guyana	£0.63	Per Item	-	-
Haiti	-	-	-	-
Hong Kong	-	-	-	-
Honduras	£0.63	Per Item	-	-
Indonesia	-	-	-	-
Israel	-	-	£4.50	Per Kg
Japan	-	-	-	-
Kazakhstan	£0.63	Per Item	-	-
Kiribati	£0.63	Per Item	-	-
Marshall Islands	£0.63	Per Item	-	-
Martinique	-	-	-	-
Mayotte	-	-	-	-
Myanmar	£0.63	Per Item	-	-

Destination	Surcharge	Billed Weight	Surcharge Per KG	Billed Weight
New Caledonia	£0.63	Per Item	-	-
New Zealand	-	-	-	-
Nicaragua	£0.63	Per Item	-	-
Norway	-	-	-	-
Oman	-	-	-	-
Papua New Guinea	£0.63	Per Item	-	-
Paraguay	£0.63	Per Item	-	-
Philippines	-	-	-	-
Russia	£0.63	Per Item	-	-
Samoa	£0.63	Per Item	-	-
Sao Tome & Principe	£0.63	Per Item	-	-
Saudi Arabia	-	-	-	-
Singapore	-	-	-	-
Slovenia	-	-	-	-
Solomon Islands	£0.63	Per Item	-	-
Suriname	£0.63	Per Item	-	-
St Helena	£0.63	Per Item	-	-
St Kitts & Nevis	-	-	-	-
St Lucia	£0.63	Per Item	-	-
St Martin	£0.63	Per Item	-	-
St Vincent	£0.63	Per Item	-	-
Sweden	-	-	-	-
Taiwan	-	-	-	-
Tajikistan	-	-	-	-
Thailand	-	-	-	-
Tonga	£0.63	Per Item	-	-
Turkmenistan	-	-	-	-
Turks & Caicos Islands	£0.63	Per Item	-	-
Tuvalu	£0.63	Per Item	-	-
Vatican City	£0.63	Per Item	-	-
American Virgin Islands	£0.63	Per Item	-	-
British Virgin Islands	£0.63	Per Item	-	-
Vanuatu	£0.63	Per Item	-	-

International Supplier Surcharges

DPD Direct (Charge by actual weight) – Current (as of 30th April 2024)

(Actual weight is rounded up to nearest gram, after the minimum charge for 0.5kg)

Destination	Surcharge	Billed Weight	Surcharge	Billed Weight
Australia	-	-	£5.12	Per Kg
Bahrain	-	-	£1.58	Per Kg
Brazil	-	-	£3.11	Per Kg
Cambodia	-	-	£3.11	Per Kg
Canada	-	-	£2.83	Per Kg
Cyprus	-	-	£1.07	Per Kg
Egypt	-	-	£1.89	Per Kg
Greece	-	-	£1.05	Per Kg
Iceland	-	-	£3.11	Per Kg
Israel	-	-	£7.17	Per Kg
Japan	-	-	£7.05	Per Kg
Jordan	-	-	£2.09	Per Kg
Kazakhstan	-	-	£3.11	Per Kg
Kenya	-	-	£2.09	Per Kg
Kuwait	-	-	£2.09	Per Kg

Destination	Surcharge	Billed Weight	Surcharge	Billed Weight
Lebanon	-	-	£1.99	Per Kg
Macau	-	-	£3.11	Per Kg
Malta	-	-	£2.09	Per Kg
New Zealand	-	-	£10.55	Per Kg
Norway	-	-	£3.11	Per Kg
Qatar	-	-	£1.89	Per Kg
Russia	-	-	£3.85	Per Kg
Singapore	-	-	£5.52	Per Kg
South Africa	-	-	£6.05	Per Kg
Switzerland	-	-	£1.17	Per Kg
Taiwan	-	-	£10.77	Per Kg
Thailand	-	-	£3.11	Per Kg
Turkey	-	-	£1.58	Per Kg
USA	£0.44	Per Item	£4.41	Per Kg

Worldwide Import Collection (Charge by volumetric weight) – Current (as of 30th April 2024)

(Volumetric weight is rounded up to nearest 0.5kg)

Origin Country	Surcharge	Billed Weight	Surcharge	Billed Weight
China	£1.81	Per Item	£1.81	Per Kg
Hong Kong	£1.81	Per Item	£1.81	Per Kg
Rest of Asia	£1.53	Per Item	£1.53	Per Kg
South Asia	£1.17	Per Item	£1.17	Per Kg
Americas	£0.30	Per Item	£0.30	Per Kg
All Other Lanes	£0.30	Per Item	£0.30	Per Kg

Unwanted/Undeliverable Returns (Charge by volumetric weight) – Current (as of 30th April 2024)

(Volumetric weight is rounded up to nearest 0.5kg)

Destination	Surcharge	Billed Weight	Surcharge	Billed Weight
Air Classic/Air Express	-	-	£1.05	per Kg
Returns via Portal	-	-	£1.05	per Kg
DPD Direct - USA	£0.21	per Parcel	-	-
DPD Direct - Australia	£5.05	per Parcel	-	-

Air Classic Lite (Charge by deadweight) – Current (as of 30th April 2024)

(Volumetric weight is rounded up to nearest 0.5kg)

Origin Country	Surcharge	Billed Weight	Surcharge	Billed Weight
Australia	-	-	£3.65	Per Kg
Canada	-	-	£2.55	Per Kg
Israel	-	-	£1.55	Per Kg
New Zealand	-	-	£6.00	Per Kg
USA	-	-	£4.20	Per Kg

All surcharges apply on the date of flight despatch ex-UK